



Here's the Privacy Policy tailored for PrimeGlobalFX Limited, maintaining the language and structure used in the original FxPro Privacy Policy:

Privacy Policy

Our Privacy Policy outlines how PrimeGlobalFX Limited manages the collection, handling, and protection of all confidential user information.

Introduction

Your privacy is of utmost importance to us. We are dedicated to safeguarding and respecting your personal data. This Privacy Policy explains what types of personal data we collect when you use our services, how we use it, with whom we share it, and how we ensure its security. It also outlines your rights regarding our processing of your personal information and how you can exercise them. Please take the time to read and understand this policy.

We may update this Policy periodically, and it's important for you to review it for any changes. Any personal information we hold will be governed by the current Privacy Policy. We will communicate any significant changes to you.

This notice is intended for customers and potential customers. If you are an employee, contractor, or third-party service provider of PrimeGlobalFX Limited, different policies apply, which are available upon request.

Any reference to 'us', 'our', 'we', or 'PrimeGlobalFX' in this privacy notice refers to PrimeGlobalFX Limited unless stated otherwise.

By accessing our websites or contacting us through any communication channels, you acknowledge that you have read and understood the terms of this notice. Upon opening an account with us, you agree that this notice governs the processing of your personal data throughout our business relationship and thereafter.



Who We Are

PrimeGlobalFX Limited, registered in [Insert Country/Region] and regulated by [Insert Regulatory Body].

What Personal Information Do We Collect and Store?

We collect personal data from customers and potential customers, including:

- Name, surname, and contact details
- Date of birth and gender
- Financial information including income, assets, liabilities, account balances, tax, and financial statements
- Employment details and professional information
- Location data
- Trading knowledge, experience, risk tolerance, and profile
- IP address, device specifications, and other information related to your trading activities
- Bank account, e-wallet, and credit card details
- Details of your visits to our website or apps, including traffic and location data
- Cookies as described in our Cookies Policy
- Records of your trading behavior, including products traded, investment history, and preferences

We are legally obligated to verify your identity when opening an account or adding signatories. This includes collecting and storing documents such as passports, driver's licenses, utility bills, and other relevant information.

For corporate clients, we collect additional information such as corporate documents, shareholder and director details, and additional personal information as required.



We collect this information through various means, including account opening applications, demo sign-up forms, webinar registrations, cookies, and from third parties such as marketing lists, social media platforms, affiliates, and credit card processors.

Who May We Disclose Personal Information To?

We may disclose your personal information to:

- Other entities within the PrimeGlobalFX Group
- Third-party app providers and service providers for IT, administrative, financial, regulatory, compliance, and marketing services
- Introducing brokers and affiliates
- Payment service providers and banks
- Auditors, contractors, and legal advisors
- Courts, regulatory authorities, and government bodies as required by law or regulation
- Third parties as necessary to enforce our Terms and Conditions or other agreements

We disclose only the necessary personal data to these third parties to fulfill their contractual obligations. Third-party websites linked from our site are not covered by this privacy notice.

When and How Do We Obtain Your Consent?

We process your personal data based on:

- Contractual obligations
- Legal and regulatory requirements
- Legitimate interests

For processing not falling under these bases, we seek your consent. You have the right to withdraw consent at any time.



We may use your personal data to communicate with you for marketing and promotional purposes, including market news and reports, through various channels such as phone, email, notifications, and SMS. You can opt-out through your online account or by contacting us.

Management of Personal Information

We implement and maintain technical and organizational measures to protect personal data from unauthorized access, alteration, or disclosure. Our measures include:

- Employee training on confidentiality and privacy
- Use of passwords, two-factor authentication, and encryption
- Firewalls, intrusion detection systems, and virus scanning tools
- Secure networks and encryption for data transmission
- Physical security measures for premises and records

How Do We Store Personal Information and For How Long?

We store personal information in secure computer storage and paper-based files. We protect this data from misuse, loss, unauthorized access, or disclosure.

We retain records as required by investment and anti-money laundering laws, which may include identity verification, transaction monitoring, communications records, and complaint handling. We securely destroy or anonymize data no longer needed.

Your Rights

You have the right to:

- Access your personal data
- Correct inaccuracies in your personal data
- Request erasure of your personal data, subject to legal obligations
- Object to processing based on legitimate interests or direct marketing



- Request restriction of processing
- Request data portability
- Withdraw consent for processing based on consent

You can exercise these rights by contacting us at [Insert Contact Details]. We aim to respond promptly, within one month, and may charge a reasonable fee for unfounded or excessive requests.

Queries or Complaints

For queries or to exercise your rights, contact us at support@primeglobalfx.com. We aim to respond within one month.

This Privacy Policy template for PrimeGlobalFX Limited aligns with the structure and language used in the FxPro Privacy Policy while ensuring it's applicable and relevant to PrimeGlobalFX Limited.